

FRAUD ALERT!

Current Tele-Marketing Scam in Bucks County- also reported in several other states!

Scammers have been calling elders at home and convincing them to provide or confirm their bank account information, usually in connection with purported benefits related to a medical savings plan, drug discount plan or even Medicare part D. Typically, there is a one-time withdrawal of **\$398** from the elder's checking account. The phone numbers associated with a withdrawal of \$398 include (866) 898-7489, (866) 282-8618, (866) 829-6317, (866) 396-6638, and have been identified by various names including American Consumer Benefits, Consumer Resources, Priority Savings, Empire Benefits, Liberty Savings, CCRC, and Client Care Relations (CCR).

Inquiry calls to these "companies" typically result in a response from Customer Service or Client Care Relations (CCR), which claims to be a third party processor that services several companies and provides customer service. Frequently, CCR refuses to restore funds to the elder's account requesting that the elder first return the "benefit packet" by mail and get a claims authorization number before the refund can be provided. In reports to an Attorney General's Office, elders have stated that after waiting for weeks or even months, they never received a benefits packet. The scam appears to be based in Canada makes it difficult for U.S. law enforcement to pursue.

The Bucks County Crimes Against Older Adults Task Force urge seniors to safeguard their personal information.

- Never give out checking account information, Social Security number or any other personal identifying information to strangers who call you at home or contact them by letter or over the internet.
- Register for both the State and National Do Not Call Program to cut down on unwanted telephone calls. However, be aware that registration will not stop all potential scams.
- Always review your bank statement after you receive it and examine it for any unfamiliar withdrawals. Notify your bank immediately if you see an unexplained or unauthorized withdrawal.

BUCKS COUNTY CRIMES AGAINST OLDER ADULTS TASK FORCE- FIGHTING ABUSE, NEGLECT, AND EXPLOITATION OF OLDER ADULTS IN BUCKS COUNTY

Bucks County District Attorney's Office
215-348-6344

Bucks County Consumer Protection
215-348-6060

Bucks County Register of Wills
215-348-6265

Bucks County Area Agency on Aging
215-348-0510

Network of Victim Assistance
1-800-675-6900

Bucks County Coroner
215-348-3852